



## **Regulations of Hotel Orion**

1. The room is rented for 24 hours.
2. The hotel day is from 2:00 p.m. to 11:00 a.m.
3. Wishes to extend the stay beyond the period indicated on the day of arrival. The hotel guest should report to the reception desk by 9:00 a.m. on the day on which the room rental expires.
4. The facility takes into account wishes to extend the stay whenever possible. Extending the hotel day until 9:00 p.m. obliges the guest to pay a fee of 50% of the price for the entire room.
5. Checking the room after 11:00 is automatically treated as an extension of the stay.
6. Hotel Orion may refuse to accept a Guest if he or she grossly violated our regulations during a previous stay, is under the influence of alcohol, drugs, or shows verbal/physical aggression.
7. Hotel Orion is responsible for the loss or damage of items brought by persons using its services to the extent specified in the provisions of the Civil Code.
8. Hotel Orion is not responsible for damage or loss of a car or other vehicle belonging to the Guest that was parked in an unguarded parking lot belonging to the facility.
9. Quiet hours apply in the Hotel Orion from 10 p.m. to 6 a.m.
10. Each time a Guest leaves the room, for safety reasons, he or she should turn off the TV, turn off the light and turn off the tap.
11. Children under 12 years of age should be under constant supervision of legal guardians.  
The legal guardian is financially liable for any damage resulting from the children's actions.
12. The guest bears full financial responsibility for any damage or destruction of the hotel's equipment and technical devices resulting from his fault. The costs of repairing damage to the hotel are as follows:
  - Wall cleaning: PLN 200
  - Duvet washing: PLN 90
  - Washing mattresses: PLN 150
  - Washing pillows: PLN 50
  - Washing bed linen: PLN 50
  - Damage to walls: PLN 200
  - Loss of card: PLN 20
13. For fire safety reasons, it is prohibited to use heaters, electric irons and other similar devices that are not part of the hotel's equipment in the rooms.
14. Guests are prohibited from taking items belonging to the Hotel Orion outside the facility.
15. Hotel Orion is not responsible for items left during your stay. The ability to recover items remains with the guest.
16. Guests have the right to submit complaints to the Receptionist if they notice any deficiencies in the quality of services provided.
17. Smoking is strictly prohibited throughout the facility, except in designated areas.
18. For not informing the reception about having an animal in the room, a fee of PLN 200 will be imposed.

*Detailed hotel regulations are available at the Reception Desk.*