HOTEL ORION *** GUEST SERVICE



Dear Guests,

We are happy to assist you and do our best to ensure a comfortable, pleasant, and unforgettable stay.

If you have any questions or special requests, please don't hesitate to contact us:

- from 6:00 AM to 10:00 PM in person at the reception,
- from 10:00 PM to 6:00 AM by phone at: +48 18 548 94 59 / +48 691 453 111

(L) CHECK-IN / CHECK-OUT

Check-in: from 2:00 PM Check-out: by 11:00 AM

PHONE

Main number: **+48 18 548 94 59**To dial directly from the room phone:

- Reception 1, Restaurant 2, Bowling Alley 3
- Another Room (room number)

(Wi-Fi)

Network name (SSID): Orion

Password: *** available at the Reception

AVAILABLE SERVICES

- Wake-up call service available upon request at the Reception,
- Laundry service available Monday to Friday, extra charges apply,
- Free on-site parking lot for hotel guests.

® PET POLICY

Pets are welcome for an additional charge of **50 PLN per night**. Please contact the Reception in advance to confirm the terms of stay for your pet.

A SAFETY INSTRUCTIONS

In case of fire hazard:

- Immediately alert people nearby and instruct them to evacuate.
- Activate the Manual Fire Alarm to initiate the evacuation procedure.
- Evacuate promptly to the designated emergency assembly point.

If you detect smoke:

- Fold a wet towel into a triangle and cover your nose and mouth with it.
- Crawl low under the smoke towards the door.
- Carefully check the door handle:
 - If it's **hot** do not open the door.
 - If it's **cool** you may open it carefully.
- If the corridor is filled with smoke:
 - Stay close to the wall and crawl to the nearest emergency exit.
 - If the emergency exit is also filled with smoke, **return to your room** and call for help.

Our staff is always available to assist you whenever needed.

We wish you a pleasant stay!

The Hotel Team